

This document is intended for publication on the Company website and forms part of the client-facing legal and operational disclosure framework.

Legal entity	ARKA Global Liquidity Ltd.
Registration No.	2025-00568
Jurisdiction	Saint Lucia
Website	www.arkaltd.io
General contact	contacto@arkaltd.io
Support / Compliance	support@arkaltd.io
Effective year	2025

## 1. Introduction

ARKA Global Liquidity Ltd. is an International Business Company incorporated in Saint Lucia under registration number 2025-00568. These documents apply to the website [www.arkaltd.io](http://www.arkaltd.io), the trading environment branded as ARKA Global cTrader, and any related services made available by the Company.

The Company is committed to applying internal anti-money laundering, counter-terrorist financing, sanctions screening, fraud prevention and know-your-customer procedures consistent with international standards and risk-based controls.

## 2. Client Verification

Before or during the business relationship, the Company may request documentation and information to verify identity, address, legal capacity, ownership, payment method ownership, source of funds, source of wealth and transaction purpose. Verification may be required for individuals and legal entities.

## 3. Verification Levels

- **Registered:** basic account registration information has been provided.
- **Verified:** proof of identity and proof of address have been reviewed, and basic trading or withdrawal access may be permitted according to internal policy.
- **Verified Plus:** additional proof of funds, source of wealth or enhanced due diligence documents have been provided, allowing extended services or higher limits where approved.

## 4. Required Documents

- Government-issued identification such as passport, national ID or driving license.
- Selfie or liveness check where required.
- Proof of address such as utility bill, bank statement or government-issued document dated within the requested period.
- Proof of funds or source of wealth such as bank statements, income evidence, business records or other relevant documentation.
- Corporate documents, beneficial ownership records, director registers, authorization documents and corporate structure information for legal entities.

## 5. Ongoing Monitoring

The Company may monitor transactions, account behavior, deposits, withdrawals, trading activity, device data, payment methods and jurisdictional indicators to detect suspicious, unusual or high-risk activity. The Company may request updated documents at any time.

## 6. Prohibition of Third-Party Payments

Deposits and withdrawals must generally be made only from and to accounts, wallets, cards or payment methods held in the Client's own name. Third-party payments are prohibited unless expressly approved in writing and supported by sufficient documentation.

## 7. Suspicious Activity

If suspicious activity is detected, the Company may investigate, request documents, block or restrict accounts, reject transactions, suspend withdrawals, close accounts, cancel transactions, adjust balances or report information to competent authorities where required. The Company is not obligated to disclose details of suspicious activity investigations where disclosure could prejudice compliance or legal obligations.

## 8. Restricted Jurisdictions and Sanctions

The Company does not provide services to persons or entities located in jurisdictions restricted by the Company, sanctions lists, provider restrictions, applicable law or internal risk policy. The Company may close or restrict accounts where jurisdictional risk is identified.

## 9. Recordkeeping

The Company may retain AML/KYC records, transaction records, communications and due diligence documents for at least five years after account closure or termination, or longer where required by law, internal policy or legitimate business purposes.

## 10. Client Obligations

Clients must provide accurate, complete and current information, cooperate with verification, avoid illegal activity, confirm lawful source of funds and notify the Company of material changes. Failure to comply may result in rejection, suspension, termination or reporting.

For questions regarding this document, contact [support@arkaltd.io](mailto:support@arkaltd.io) or [contacto@arkaltd.io](mailto:contacto@arkaltd.io).